



सत्यमेव जयते

भारतीय राष्ट्रीय राजमार्ग प्राधिकरण

(सड़क परिवहन और राजमार्ग मंत्रालय, भारत सरकार)

National Highways Authority of India

(Ministry of Road Transport and Highways, Government of India)

जी-5 एवं 6, सेक्टर-10, द्वारका, नई दिल्ली - 110 075 • G-5 & 6, Sector-10, Dwarka, New Delhi-110075

दूरभाष/Phone : 91-11-25074100 / 25074200



NHAI/Policy Guidelines/Management of Plazas/2024

Policy Circular No.17.5.89/2024 dated 19th August, 2024

{Decision taken on E-Office File No. NHAI/13013/CO/23-24/PolicyMatters/WaitingTimeatFP (Comp. No. 232780)}

Sub: Amendments in the provisions of Toll Plaza consequent upon implementation of Electronic Toll Collection (ETC)/ FASTag on all lanes - reg.

This is in reference to NHAI Policy Guidelines/ Management of Plaza/2021 Policy Circular No.17.5.82 dated 24.05.2021, wherein the provisions/ paras under Section-10 (Toll Plazas) of IRC Manuals viz IRC-SP-73/IRC-SP-84/IRC-SP-87 were amended.

2. The Para-10.6.2 in the said Policy Guidelines, titled "Service Time at Toll Plazas" stands deleted with immediate effect, as there is no such provision for exemption/free flow applicable relating to distance of queuing of Vehicles at Plaza as part of transaction as per the National Highway (Determination of Rates and Collection) Fee Rules 2008.

3. This issues with the approval of Competent Authority.

(CS. Sanjay Kumar Patel)
General Manager (Coord.)

To:

All Officers of NHAI HQ/ ROs/ PIUs/ CMUs/ Site Offices

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