



**भारतीय राश्ट्रीय राजमार्ग प्राधिकरण**  
(सड़क परिवहन और राजमार्ग मंत्रालय)  
**National Highways Authority of India**

(Ministry of Road Transport and Highways)

जी-5 एवं 6, सेक्टर-10, द्वारका, नई दिल्ली-110075

G-5 & 6, Sector-10, Dwarka, New Delhi-110075

दूरभाष / Phone : 91-11-25074100/25074200

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NHAI/CMD/CCIE/2018(Part1) (E-121843)

Date : 29.08.2023

**Office Memorandum**


**Sub.: Data Lake Module for Conciliation through CCIE Committees.**

NHAI vide Policy Circular No. 2.1.23/2017 dates 02.06.2017 established a system for conciliation of disputes through Conciliation Committee of Independent Experts (CCIEs). Amendment dated 19.06.2017 to the Policy Guidelines dated 02.06.2017 and Modified Standard Operating Procedure (SOP)/ Methodology for conciliation were issued vide Policy Guideline No. 2.1.48 dated 09.04.2021.

2. To expedite the process of Conciliation and for digitization of conciliation proceedings, Conciliation module has been introduced on Datalake Portal. It has been decided that all the stakeholders viz. Contractors/ Concessionaires, Technical Divisions and Contract Management Division, NHAI shall mandatorily use Datalake Portal only for conciliation through CCIE. Accordingly, various actions involved in the process such as request for conciliation, submission of details of authorized representatives of contractors/ concessionaires, disputes to be taken up for conciliation, allocation of CCIE, Counter Claims of NHAI, submission of joint consent letter, referral note to CCIE, scheduling/ re-scheduling of CCIE Meetings, proceedings of CCIE Meetings, final settlement details etc. shall be carried out through Data Lake only in line with SOP dated 09.04.2021 . Automatic alerts will be sent to the concerned officers through e-mail.

3. In case of any difficulty in operating the Portal, the help desk may be contacted on Phone No. 011-25074100/4200 Extn. 3026/3037/3728.

4. This issues with approval of Competent Authority.

  
29/08/23

**(Rajender Kumar)**  
**General Manager**

**Contract Management Division**

To

1. All NHAI Officials
2. National Highway Builders Federation (NHBF) Members
3. Highway Operators Association of India (HOAI) Members

Copy for information to:

1. PPS to Chairman, NHAI
2. PPS to all Members, NHAI

Copy for functioning/ operation of Conciliation Module on Datalake Portal:

1. Sh. Deepak Saxena, CGM (I/C) - IT Division
2. Sh. Ram Singh, Project Manager, M/s Amnex Pvt. Ltd.